

**New pricing structure for out-of-warranty repairs**

Dear customers

We are pleased to inform you here about changes that Selectron Systems AG is making with regards to repairs.

From the 1st of June 2022, a flat rate of CHF 500 will be charged for devices that are sent to us after the warranty period has expired. If a repair is carried out, the cost of the repair will also be charged at a fixed price. A distinction is made here between two product classes, on the one hand simple (e.g.: input/output modules) and on the other hand complex modules (e.g.: CPUs, HMIs). For repairs outside the warranty, a fixed price of CHF 250 is payable for simple modules and CHF 500 for complex modules.

Example of the new pricing:

<i>Module</i>	<i>Fixed price</i>		<i>Repair price</i>		<i>Total price</i>	
	<i>CHF</i>	<i>Euro</i>	<i>CHF</i>	<i>Euro</i>	<i>CHF</i>	<i>Euro</i>
I/O – Modul	500	467	250	234	750	701
CPU	500	467	500	467	1000	935

With this very simple pricing, we can provide our customers with planning security and simplify our processes.

If you have any questions, please do not hesitate to contact us.

Kind regards

Michael Pohle
Head of Customer Service

Guy Degrave
Head of Sales