

Checklist Device Malfunction



Before exchanging the apparently defective device, check the cabling, connections, DIP-Switches, PLC Parameters, and LEDs. Carry out a hardware reset of the module if necessary.
If the behavior remains the same after this procedure, return the device back to us, together with this filled-out form, for a detailed analysis.

Pos.	Qty.	Type / Description / ...	Item Number	Serial Number	Rev.

Description / Error Pattern:

Error indication (input number x defect, no voltage on ..., error LED xxx blinks, etc.)?

How did you recognize the malfunction?

Was the device previously operating error-free?

Has the system been changed?

Under what conditions does the malfunction occur (powering-on of voltage, incorrect plug connection, extension modules removed while the system was still powered, etc.)?

Is the malfunction reproducible?

What has already been tried to rectify the problem?

Please attach this document to the shipping documents for each repair shipment.